I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).

Dated: January 13, 2009 Electronic Signature for Justin S. Cohen: /Justin S. Cohen/ Docket No.: 03-8012 (PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: James H. Drew et al.

Application No.: 10/699,141 Confirmation No.: 3441

Filed: October 31, 2003 Art Unit: 3623

For: PERSONNEL PRODUCTIVITY INDICES Examiner: J. G. Sterrett

## AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

## INTRODUCTORY COMMENTS

The following amendment is in response to the Office Action dated October 14, 2008, and includes the following:

A Listing of the Pending Claims are reflected in the listing of claims, which begins on page 2 of this paper.

Remarks/Arguments begin on page 11 of this paper.